



# NHLANGOTHI PROTECTION

— SERVICES PTY (LTD) —

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## BACKGROUND

The company was established in 2018 as a profit company by sole Founder and Director: Mr. Phumlani Mntambo.

The company focuses on security services such as, Physical security, Close protection services (VIP), Investigations and Risk Assessment and Security Audit. These services are provided to a range of clients from private, corporate and government clients. We combine our skills to provide maximum value for our clients. Every employee in NPS is committed to add value to the success, growth and prosperity of the company and this commitment, enables us to continuously deliver on our promises beyond our Client expectations

Nhlangothi Protection Services Pty Ltd is a 100% black owned security company with a BBBEE Level 1 rating.



## OUR MOTTO

Sivikela Isizwe (We Protect Our Nation).

## OUR VISION

To be a best and preferred service provider for protecting our clients assets and people.

## OUR MISSION

To provide integrated security solutions that ensure and promote safety of all our customers.

## CORE VALUES

### Quality

We believe in providing quality service for all customers

### Vikela

We believe in protecting our customers assets and people

### Performance

We strive for excellence in our performance through teamwork.

### Integrity

We are truthful, honest and respectful. We uphold the reputation of the Foundation in everything we do.

### Innovation

We are creative and develop innovative solutions to enhance the impact of our work.





## SERVICES

### PHYSICAL SECURITY

Our physical guarding division offers services ranging from standard stationary security. Our officers are well trained and registered with PSIRA as Security Officers. Our guards were further trained for other critical skills such as Health and Safety, First Aid, Customer Relations, Fire Prevention and are all deployed according to skills and customer requirements.

Security Officers are also monitored directly by Site Inspectors, who visit frequently to ensure presence as well as preventability. Our team of Operation Managers who report to our directors, support this guarding structure within the framework of an ISO managed, quality control programme.

We pride ourselves on transparency and accountability throughout. Our customer relationship programme encourages customers to communicate directly with our management team on an ongoing basis, ensuring a personal, tailored approach to risk management.

Technology is also pivotal to managing our staff and sites, as well as providing transparency and open customer access to performance information. We use the Chase Incident Management platform throughout our operation which provides:

- Real-time incident logging
- System drive security procedures
- Automated reporting on security incidents, as well as feedback
- Incident tracking and case management

Chase also manages and escalates incidents to ensure they are followed up timeously, and full feedback is provided. Comprehensive reporting on statistics based on incident type, location and site and more is used to understand and manage risk in detail.



## CLOSE PROTECTION SERVICES (VIP)

Protect and manage the risk exposures of you and your interests with the right VIP close protection officer for the right job, every time. Our team of professionals are always available to ensure your safety. Our Close Protection Service range involves the protection of individuals through Physical Environment Protection, Point-to-Point Safety, and through the services of professionally trained, discreet and creditable bodyguards.



## TRAINING

All NPS staff members undergo pre-check and evaluation tests before being taken into the company. Once admitted in the company, they undergo a two-day training that prepares them in areas of operations. Key courses in training are:

- First aid,
- Access control,
- Powers of arrest,
- Searching procedure,
- Writing of a statement,
- Handling of a crime scene,
- Risk assessment.

The Crisis Team will convene when the Emergency Coordinator declares a Level 1 Emergency (the most severe category that presents significant risk to our client's reputation and resources).

Given the urgency of rapid communications, the operational manager of NPC Security or his/her designee has the authority to begin taking action immediately, in consultation with the Company Director and the client's security representative.





## INVESTIGATIONS

Our investigation department investigates all different types of irregularities that are raised by our clients. Our lead investigator has over 10 years in the field and comes with a wealth of knowledge and experience. All our investigators have a qualification in investigation and affiliated to fraud and investigation companies.

Our Investigations Division offers a full spectrum of services, from investigating white collar crime through to general thefts in the workplace, including:

- Fraud
- Theft
- Corruption

## Commercial & Industrial Undercover Operatives

We manage and deploy highly trained undercover operatives (Industrial Intelligence Agents) to covertly investigate Criminal, Civil, Corporate and Industrial matters, as well as Copyright and Patent infringements.



## Background Checks

Our team is able to carry out a comprehensive range of verifications and background checks, including:

- Pre and Post Employment Screening
- Background & Lifestyle Audits
- Integrity Assessments
- Qualification Audits
- Reference Verifications
- Security, Risk & Fraud Management

## Security, Risk and Fraud Management

Our Investigations Division provides a broad range of Security, Risk and Fraud management services.

- Forensic Audits
- Forensic Video Analysis
- Computer Forensics (Data recovery etc.)
- Forensic Investigations – Our forensic investigations unit conducts in-depth examinations of potentially fraudulent practices. Services offered include:
  - Tracing - Our operatives are highly skilled in the tracing of individuals and assets.
  - Risk Analysis - We also conduct test-buying exercises and customer service analysis to isolate operational areas and practices at risk of fraud and theft.



## RISK ASSESSMENT AND SECURITY AUDIT

Assessing security risk is the initial step to evaluate and identify risks and consequences associated with vulnerabilities, and to provide a basis for management to establish a cost-effective security program. Based on the assessment results, appropriate security protection and safeguards should be implemented to maintain a secure protection framework. This includes developing new security requirements, revising existing security policies and guidelines, assigning security responsibilities and implementing technical security protections.



With implementation of secure framework, there is also the need for constant monitoring and recording so that proper arrangements can be made for tackling a security incident. In addition, day-to-day operations such as users' access attempts and activities while using a resource, or information, need to be properly monitored, audited, and logged.

## **K9 DOG PATROL UNIT**

We provide back-up to our guarding and armed response divisions. Our dogs are highly trained and can assist with apprehending criminals in a controlled and professional manner. Detection dogs have an incredible sense of hearing and a powerful sense of smell – this enables them to detect disturbances from a long distance and well before any person or high-tech alarm system.



## **EVENT & MANAGEMENT (SECURITY AND MEDICAL) SERVICES**

We specializes in the deployment and operational planning of events ranging from large sporting events and concerts, to ad hoc functions. All special events staff are pre-screened and carefully selected based on the event requirements.

## OUR EXPERIENCE

We are proud to provide our services to the following clients:

- iNkosi Mtubatuba Local Municipality
- Nongoma Local Municipality
- GenWorld
- Vukasambe Investments Pty Ltd
- Siyaya Attorneys
- Meloh Civils
- Sodiza Trading



# CORE TEAM

## The Board of Directors

The board of directors is responsible for the entire management and final decision-making body of the company. It gives a strategic direction to the Senior Management, Middle Management and Junior staff. Key members are:



### Mr. Phumlani Mntambo

Mr. Mntambo has more than ten (10) years' experience in the security industry and his main focus is investigations, which is a rare experience in the security sector. He is behind the growth and success of Nhlangothi Protection Services (Pty) Ltd.

# OUR AFFILIATION



**PSiRA**  
Private Security Industry Regulatory Authority



**AFFINITY  
HEALTH**



**NATIONAL BARGAINING  
COUNCIL  
FOR THE PRIVATE SECURITY SECTOR**

# CONTACT DETAILS

A Member of Mntambo Group

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**NHLANGOTHI**  
PROTECTION  
SERVICES PTY LTD

**“We Protect, You are Safe”**